



LOYALTY

FAMILY SUPPORT PLAN

Your Partner for Life's
Most Difficult Moment



Our Loyalty Family Support Plan offers a concierge funeral planning service for families across America. Our mission is to alleviate the stress of losing a loved one by connecting our members to local funeral homes through our national network of trusted providers. By connecting you to a trusted funeral home, the Loyalty Family Support Plan allows you to focus on honoring your loved one's memory.

Losing a loved one can be one of the most difficult times in anyone's life, but it can be especially trying for those new to the funeral planning process. No one should have to deal with this burden alone, which is why we created the Loyalty Family Support Plan.

A powerful advocate for you

By finding funeral service providers who respect your cherished traditions our concierge service provides the support you need during this difficult time. Our trusted funeral home partners can help you navigate legal requirements and complete unfamiliar paperwork, so you can focus on ensuring a meaningful and dignified farewell for your loved one.

Serving families when they need us most

We understand that the passing of a loved one can occur at any time, which is why our compassionate team is available to support you around the clock. When you need us we're just a call away, ready to provide the support you need.

Specialized help with transfer to other countries

For families that wish to lay their loved one to rest in another country, our trusted providers can help coordinate the careful shipping and necessary legal requirements to help them return home. Our representatives can help find a funeral home that can provide a service that honors their memory and provides comfort to loved ones.

An extensive network of trusted providers

Whether you seek a traditional funeral, a memorial service, or a celebration of life, we have an established network of trusted funeral service providers. They will help you create a memorable and meaningful tribute that reflects your family's values and traditions.

Security National

Family of Life Companies



Using Your **LFSP** Benefit

Access Your Customer Portal

Access information about your insurance policy and Loyalty Family Support Plan membership through our customer portal. Visit **SecurityNationalLife.com** and select the **Policy Holder Login Button** at the top of the screen.

Create An Account

The first time you log into our customer portal, click the **Create An Account Button** to create a username and password. Once your account is created, log in to the Customer Portal.

Policy Holder Login

Link Your Policy & Membership

To access your information, you must first link your policy and membership to your new account.

1. Click the **Policy Info** Icon.
2. Select **Add Existing Policy**.
3. Enter your **name, date of birth, and the last four digits of your SSN/TIN** and search for your membership.

Please Note: Searching by your insurance policy number will not pull up your LFSP membership.



Use your customer portal to manage your LFSP membership, update your contact information, update payment information, review policy pages and submitted forms, and view your full payment history.

+ Add Your Co-members

You have **60 days** after your policy is issued to add up to 4 co-members to your LFSP membership.

Co-members have access to our Loyalty Family Support team if any of their loved ones pass away while the membership is in force.

Add Co-Members

To add co-members, visit the LFSP menu in your Customer Portal and select the **Add/Edit Co-Members Button**.

Please Note: Once a co-member is added they cannot be removed. If you added co-members as part of your application, they will already be listed in your portal.

📄 Download Your FREE Memorial Planning Guide

Our Memorial Planning Guide takes you through recording the most common details loved ones will need to know when planning your funeral or memorial service. Download a PDF copy to share with loved ones and keep for your records. Update and re-download a new guide at any time. This customizable guide is available for free as part of your LFSP membership.

Complete Your Memorial Planning Guide

To access your Memorial Planning Guide, visit the Memorial Planning Guide section of the LFSP menu in your customer portal.

🔒 Use Your Benefits

When the time comes to honor your loved one's legacy, trust us to guide you through the process with understanding and empathy.

- Call 1-(800) 305-4621 or Email FamilySupportPlan@securitynational.com
- Provide your Loyalty Family Support Plan Membership Number
- A specialist will guide you through the process of planning final wishes for your loved one



Claims for a life insurance policy are filed separately with Security National Life. Details about filing a claim can be found in your policy documents.